

LIHEAP Summer Cooling Subsidy & Crisis Programs Set to Begin on Monday, July 12 through October 30, 2021

Applications will be accepted during the enrollment period, or until designated funds are depleted on a first-come, first-serve basis. Income eligibility for the program is up to and including 150% of the Federal Poverty Guidelines. The benefit amount awarded is based on a household's income and primary fuel type. Benefits are paid directly to the primary fuel vendor in the form of a voucher. The program is designed to help offset the cost of a household's home energy cost.

This program will have two components:

Subsidy-

All applicants will be required to supply the following documentation at time of application:

- Proof of Social Security Number or Permanent Residence card (Green Card) for each member of the household.
- Proof of all household's (all members) income from the preceding month.
- Most current heating bill, statement from your landlord if heating expenses are included in your rent, or a statement from utility company if you participate in a Pre-Pay Electric Program.
- The account number and name on the account for main heating fuel sources and electric bill.

Crisis-

The household has received a **past due/disconnect notice** if natural gas or electric is the energy source. Past due notices (or negative balance in case of pre-pay) are acceptable if the metered utility company does not send out disconnect notices. If the utility does not use disconnect notices, the agency must have written documentation that shows that households are in a home energy crisis situation and at risk of losing their heating/cooling in case of carrying a past-due (or negative) balance. This could be a statement from the utility, an order from the PSC, etc. (Note: The bill must state "past due" or "disconnect" or "reflect a negative balance in the case of prepay" for it to be considered appropriate documentation). The household participates in a Pre-Pay Electric Program and is within ten (10) days of running out of pre-paid electric.

- The household's home energy costs are included as an undesignated portion of the rent, and the household has received an eviction notice for non-payment of rent from the landlord.
- The household's home energy costs are included as a designated portion of the rent, and the household has received an eviction notice for non-payment. The household may receive benefits for the home energy costs only.
- Households that would be disconnected or evicted if it would not be for a moratorium due to a local, state or federal state of emergency.
- Households has a Past Due Amounts or has received a past due notice.
- Households that have an active Utility Arrearage Payment Plan. Benefits will be the minimum amount to alleviate the Crisis situation.

You must call 1-800-927-1833 and press **option # 9** to schedule an appointment or you can schedule your own **appointment online at app.capappointments.com**. Once the scheduling software picks up follow the prompts to schedule your appointment or you may **press #4** to speak to a live operator to schedule the appointment for you. Make sure you get a **confirmation number** at the end or your appointment will not be scheduled.