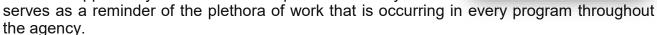
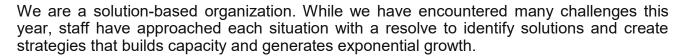




# A Message from the CEO, Charlene Engle

I'd like to thank everyone in advance for taking time to read our annual report. I look forward to compiling this report because it offers an opportunity to reflect on the previous fiscal year and





All programs operated under Gateway's umbrella undergo external monitoring by state and federal entities. As an agency, Gateway undergoes two monitoring processes each year; the audit and the organizational standards. The audit evaluates fiscal health and the organizational standards evaluates business practices. The organizational standards assess nine (9) categories and 58 standards, each examining specific areas of the agency such as leadership, board governance, human resources, strategic planning, and community partnerships, to mention only a few. As the CEO, I am very proud to say, since monitoring began in 2016, we have maintained 100% compliance. That requires a commitment to excellence and a team approach across the entire organization.

My message this year is especially poignant because it will be my last annual report as CEO of this remarkable agency. I will be retiring after 31 years of service. Gateway has been my home and the staff my extended family. I feel very blessed to have been a small part of the Gateway story and appreciate the many opportunities I have been given. It has always been my goal to bring my best to the agency, to treat staff as I would want to be treated, and to leave the agency in a good place. I thank the board of directors for trusting in my leadership, the staff for their daily support, and the community partners for their collaborative spirit.

It has also been an honor to serve as chair of the Community Action Kentucky (CAK) board of directors, which consists of the 23 CEO's from community action agencies across the state of Kentucky. I have had the pleasure of working with phenomenal counterparts that have been generous with their guidance and their friendships.

I am excited to move into the next chapter of my life. I look forward to my "new" career path of being a consultant for DLH. As a consultant, I will participate in federal Head Start reviews across the country. Beyond that, my activities will involve spending LOTS of time with my husband of almost 40 years, our son, daughter in law, and two beautiful grandchildren. Keep an eye out for me on the back of our trike or boating on Cave Run Lake!

Often when you think you're at the end of something, you're at the beginning of something else
~ Fred Rogers

### A Message from the Board Chair, Brad LeMaster

I have served as the board chair for many years and I continue to be amazed and humbled by



the important work of community action. People have needed support and hope over the last few years more than ever before. Hope is what we have been for so many. As you read this report, you will learn more about the programs we operate and how they all work together to accomplish the agency's mission. We do much more than just help people pay a bill, we offer opportunities to become gainfully employed, we connect people to other agencies, we offer quality childcare, rental assistance that provides a bridge to long-term stability, we make homes warmer, safer, and more

energy efficient, help people gain skills to become better parents and/or partners, and provide transportation that gives people freedom at an affordable cost. These are just a few examples of the work that occurs on a daily basis and the "hope" it provides. The board is very proud to oversee and support such important work.

This year the board has been charged with the unenviable tasks of replacing our long-time CEO. Ms. Engle announced her intention to retire very early in the year. We wish her the best and know she is looking forward to more time with family and friends. She has been dedicated to doing the best job possible for many years and for that, we say thank you! The board has selected Martina Roe as the next CEO. She is a 20+ year employee and we look forward to working with and supporting her as she leads the agency.

The board members and I look forward to another year of serving the citizens of our communities.

### **Target Sector**

Brad LeMaster, Chairman

Norma Patton, Secretary

Margaret Ann Miller

Christina Adkins

Jennifer Munday

Jamie Brunk

Michele Johnson

Pam Mattox

Wendy Puckett

Jaqueline Evans

### **Public Sector**

Judge Harry Clark

Judge Wallace Johnson

Judge Bobby Rogers

Judge John Will Stacy

Judge Rick Stiltner

Mayor Al Botts

Debbie Little

Stephanie Crouch

Robert Hamm

Shenea Easterling

#### **Private Sector**

Phyllis Lawson, Vice Chair

Marcelle Doggett

Brady Shultz

William "Rusty" Hedrick

Rhonda Sloan

Margie Gross

**Brandon Wells** 

John Henderson

Pam Branam

**Grant Sorrell** 

### **Administrative Staff**



Kristy Gallion, CCO



Ryan Moore, CFO



Tristan Daniel, CTO

### **Program Directors**



Leah Kohr, Director of Community Initiatives



Angie Elliott, Director of CSBG/LIHEAP



Martina Roe, Director of Early Childhood



Evan O'Neal, Director of Weatherization



Wendy Crain-Lawson,
Director of WIOA/KYNECT



Tiffany Samaniego, Director of Program Operations (Early Childhood)

### **NEWS FROM THE ACCOUNTING DEPARTMENT**

In 2021, Gateway increased its revenue by approximately 21%. The organization has contracted with an outside accounting firm, Charles T. Mitchell, CPA to provide CFO services. The primary CFO, Ryan Moore, has over 15 years of experience with community action agencies.

Over \$15.7 million was spent in comprehensive services over the five county service region, strengthening our families and our communities.

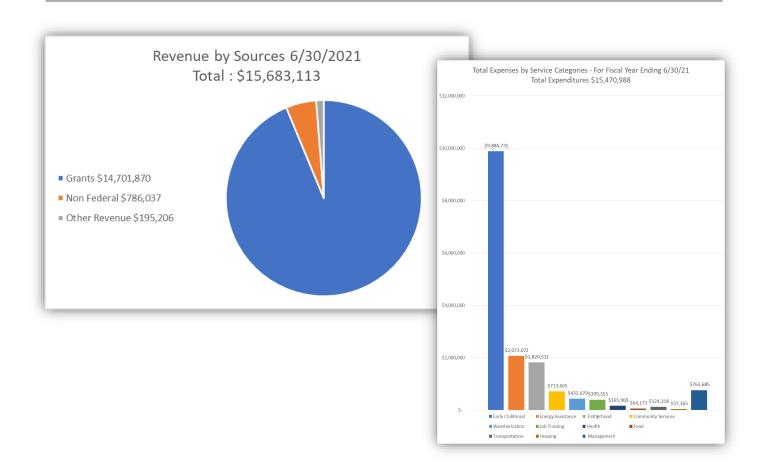
### **Gateway Community Action**

Summary of Financial Activities Agency Fiscal Year Ending 6/30/2021

| Revenue from all sources   | \$<br>15,683,113 |
|----------------------------|------------------|
| Expenses from all services | \$<br>15,470,988 |
| Increase in net assets     | \$<br>212,125    |
|                            |                  |

Net assets at beginning of year\$ 2,896,068Increase in net assets\$ 212,125Total unrestricted net assets\$ 3,108,193

Source: FYE 6/30/2021 Audited Financial Statements Gateway Community Action



### NEWS FROM THE HUMAN RESOURCE DEPARTMENT

Kristy Gallion, Chief Compliance Officer, retired at the end of July after 16 years of dedicated service to the agency. She will be missed but we wish her the very best. Prior to Kristy's retirement, she was busily managing a large human resource department and working closely with staff to ensure a smooth and seamless transition.

Managing the personnel aspect of a large agency has many facets. One typically thinks of human resource as hiring staff and implementing policies. While those are important duties, there are many other equally important activities and tasks. It is the responsibility of the agency, staff that oversee each program, and the chief compliance officer, to remain abreast of labor laws, maintain buildings, classrooms, and office space that is ADA compliant, safe, and aesthetically pleasing.

As you can see below, a lot has happened since our last annual report. Thanks to staff throughout the agency for the role they play in helping us maintain safety and create inviting work environments.

Agency wide trainings completed for the 2021-2022 year

- □ CPR & First Aid
- □ ROMA
- Workplace Ethics
- □ Cybersecurity
- □ Workplace Safety
- ☐ Substance Free Workplace
- □ Diversity Training



Employee Appreciation
Day was held on May 6,
2022. This was a fun
filled day for all
Gateway Community
Action employees that
included food,
fellowship, giveaways,
games, and a special
presentation from the
GCA directors and
other staff during our
agency talent show.



The strength of the team is each individual member. The strength of each member is the team.

~ Phil Jackson

### News from the IT Department

Another busy year in the IT Department. We have accomplished many goals this year from upgrading internet connections to improving the speed of our back up system. We also performed clean up on several network installations and upgraded battery backups to lithium systems with more power and longer runtimes.

Central office received an upgrade to the main router. This increased the bandwidth capacity for the building and helps with increasing the speed of our backups. We were then able to move the previous router from the central office to the site where backups are housed in Mount Sterling.

All internal wiring for IT systems at the new Flemingsburg Head Start site has been completed. The work was performed by staff and included over 24 network drops for telephones, computers, and security cameras. This is the largest "from scratch" network installation this IT department has undertaken.

We have worked hard to continuously improve our network installations in all of our 28 sites. We have managed more than 918 devices, completed 248 trouble tickets submitted by employees, processed over 92 personnel movement checklists, and replaced 47 computers.

Our primary focus is providing the tools and resources our employees need to successfully deliver services in a timely and efficient manner.



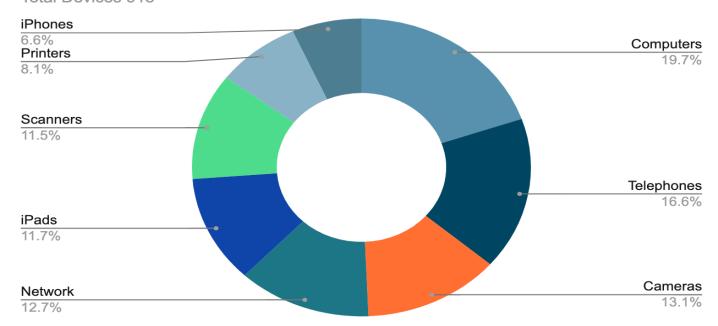
**Battery Pack** 



Central Office Router

### Equipment by Type

**Total Devices 918** 



### CSBG/LIHEAP

I came to Gateway Community Action on March 11, 2022. I walked in not knowing if I would receive help or not. I have always allowed my faith to over shadow my reality. I set across from a stunning woman named Deborah Gamble, Rowan County Outreach Worker. Ms. Gamble immediately began to speak hope to my situation. Assuring me, every step of the way that she would do everything possible to assist me. Today, I smile because of people like Deborah. Who would have known that a once hopeless little girl would bloom into an amazing young woman? That, I too was deserving. I and my son left Gateway Community Action with services because of a woman who saw me! Who believed in me and wanted nothing but good for me.

Thanks Gateway and a special thanks to Ms. Gamble who stretched her arms out wide and went an extra mile for me. A memory that will never be forgotten. Because it's people like her that demonstrate, there is still hope for the hopeless.

CSBG/LIHEAP Client





### **Senior Commodities**

The Commodity Supplemental Food Program (CSFP) provides seniors with healthy foods through monthly food boxes.

This year we served:

2,880 seniors in Bath, Menifee and Montgomery Counties.

Total value of food boxes totaled: **\$244.800.00.** 



### Success One Step at a Time

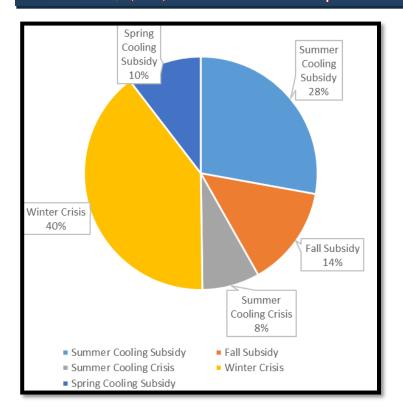
I was homeless and living in my car since October of 2020. Someone told me to go to Gateway Community Action and see if they could help me.

They helped me find housing, get the utilities turned on and even helped me take care of an old bill to the utilities in my name. They helped me with CARES funds and Liheap Winter Crisis funds to help me offset my heating bill. Thanks to Gateway and the outreach staff I have a safe and warm place to live now. Thank you for all your kindness and help.

CSBG/LIHEAP Client

### **LIHEAP PROGRAM**

### \$2,024,550.27 Total Funds Spent & 7760 Applications Completed



#### **SUMMER COOLING SUBSIDY**

\$564,074.44 1581 applications

#### **FALL SUBSIDY**

\$282,554.56 1680 applications

#### **SUMMER COOLING CRISIS**

\$161,170.28 676 applications

#### **WINTER CRISIS**

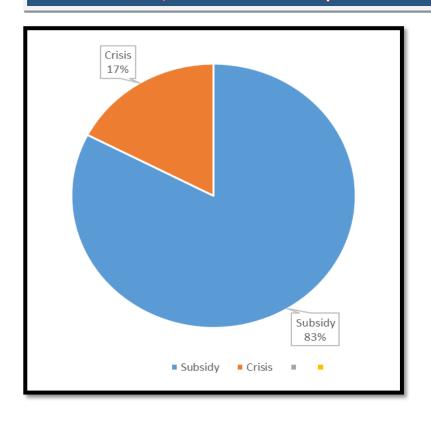
\$805,769.24 2558 applications

#### **SPRING COOLING SUBSIDY**

\$21,0981.75 1265 applications

### **LIHWAP (WATER ASSISTANCE) PROGRAM**

### \$353,921.69 Total Funds Spent & 1399 Applications Completed



#### SUBSIDY

\$292,451.55 980 applications

#### **CRISIS**

\$353,921.69 1399 applications

### Low-Income Household Water Assistance Program

The American Rescue Plan Act of 2021 (ARPA) and Consolidated Appropriations Act of 2021 appropriated funds to assist low income households with drinking water and wastewater Emergency Assistance. These funds were provided through a subsidy and crisis component.

### **NEWS FROM HEAD START**

### **Families Supported During the Pandemic**



Head Start utilized \$135,000 in supplemental funding to purchase meals for families. In collaboration with the local Kroger store and funding from the CARES Act, families did not have to worry about food insecurity. Food care packages were available to all families and when transportation was a barrier, staff provided home delivery. Through a separate collaboration with The Walnut Leaf, families also received fresh fruit and vegetable boxes.



### Science, Technology, Engineering, and Mathematics (STEM) in PLAY2GO Exhibit

The early years of life are a time of wonderment and curiosity so preschoolers are natural STEM learners. Wondering and experimenting is at the heart of all innovation. The earlier children are exposed to opportunities to explore the world around them, the greater their interest in learning

new ideas and concepts. STEM jobs are the wave of the future and it is the responsibility of instructors to promote these sensents through shildren's lave of play.

these concepts through children's love of play.

Science in Play2Go, a miniature version of Kentucky Science Center's signature Science in Play exhibit, was visited by students. They explored and developed skills that will set the stage for future learning. This opportunity was supported by, and in partnership with the Kentucky Department for Libraries and Archives (KDLA).



"Play is often talked about as if it were a relief from serious learning. But for children, play is serious learning."

### News from the Head Start



### Local Community Members Donate Books to Every Head Start Child!

Don and Donna Church from Olive Hill, KY donated Head Start and Early Head Start children in all ten counties a story and activity book for Christmas.

Books provide a window to the world. What a generous gesture, appreciated by the Head Start program, the families, and the children. It is a gift that will continue to bring joy to the children.



### We Wish These Dedicated Staff Much Happiness in Their Retirement



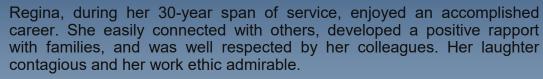
Linda Burton (pictured left), Health/Nutrition Manager for the Head Start/ Early Head Start program.

Regina Logan (pictured right), PFCE Manager for the Head Start/Early Head Start program.

Their commitment has been commendable and their dedication to the children and families inspirational.

Linda, during her 25 years of service, provided attention to detail, illustrated an exemplary work ethic, and was always a consummate professional. She quickly offered assistance to

others and sought daily to provide the highest quality of services, setting a positive example.





While it was sad to see them go, we wish them the best and hope they enjoy this new and exciting phase of life. Thank you ladies for a job well done!

"Be a rainbow in someone else's cloud" ~Maya Angelou

### **WEATHERIZATION ASSISTANCE PROGRAM**

GATEWAY'S WEATHERIZATION ASSISTANCE PROGRAM SERVICED 14 HOMES THIS YEAR. 72% OF THOSE HOMES WERE OCCUPIED BY ELDERLY AND/OR DISABLED CLIENTS WHO WERE ALL UNDER 200% OF THE FEDERAL INCOME GUIDELINES.





Jessie Stidham Receiving Quality Control Inspector (QCI) Recertification

The operation of exceptional Weatherization services is at the core of our daily activities. That requires highly trained staff. The Quality Control Inspector certification is key to successfully providing clients with high quality services.

### Weatherization Staff Celebrate Community Action Month

Pictured below left to right-Jessie Stidham QCI, Anthony Wilson Crew Leader, Tim Spencer Crew Laborer, Evan O'Neal Weatherization Director



### **Customer Spotlight**

Mr. and Mrs. Wolfenbarger were in desperate need of assistance to resolve their increasing energy consumption that was driving up their electric bill. They live in a mobile home in rural Rowan County. They stated "due to our increasing electric bills and health concerns, we are so thankful there is a program out there to help people like us on a fixed income with the health issues that we have".



The Weatherization program was able to replace their 20+ year old furnace with an efficient 95% propane furnace system that provides both heating and cooling. Duct and air sealing was performed to prevent air leakage in the home. Light bulbs were

replaced with LED bulbs to increase energy efficiency. Fiberglass insulation was blown in the roof and floor of the home to make the house more comfortable. A continuous-run bathroom exhaust fan was installed to improve air quality and remove moisture.





Mr. and Mrs. Wolfenbarger expressed Their gratitude saying "thank you guys so much for all that you have done for our home. You have taken a lot of worries and burdens off of us because we were not able to have these necessary things done to our home that it needed, especially with the health conditions that we have, we're just so thankful."

Mr. and Mrs. Wolfenbarger can expect to have lower utility bills and greater energy savings during the hot summers and harsh winters.

### Weatherization crews improved the living conditions of occupants through the following efforts

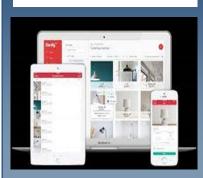
Installed 502 bags of insulation
Applied 187 tubes of caulk
Installed 149 LED light bulbs
Replaced/Installed 11 new heating systems
Installed 13 low flow energy efficient shower heads
Installed 14 carbon monoxide monitors
Installed 63 smoke alarms



## Gateway Weatherization Program implements new Inventory Management System.

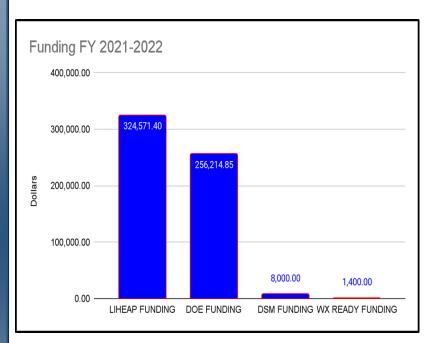
We are always looking for opportunities to improve. The more efficient the program is operated the more clients can be served. This year we enhanced our inventory system. During a Community Action Kentucky training, we were introduced to a program called Sortly, which manages inventory and tracking. After looking into the costs associated with the new program and determining how we could implement





Sortly to help us become more efficient, we decided to invest in this online management system. Now with a click of a button we can obtain material information and run reports.

### **GATEWAY WEATHERIZATION FUNDING**





"Never underestimate the difference you can make in the lives of others. Step forward, reach out to someone that might need a lift."

### **NEWS FROM FATHERHOOD & HEALTHY MARRIAGE**

Dr. Armon Perry from the University of Louisville, who is foundational in Fatherhood Work, presented our Program Director, Leah Kohr with the "Appalachian Woman – Superman Cape" and these words of congratulations:

Dear Leah, Congratulations on being recognized for your work with Gateway. You and I met many years back when a group of concerned practitioners from across the Commonwealth set out to raise awareness about the importance of fathers and to secure resources to move that work forward. Since then I have had the privilege of connecting with you during various events. I have seen the dedication and passion that you exhibit and have marveled at the consistency and quality that has to come exemplify your work. You are a true HERO in the field whose impact and legacy will be carried on through the families you have served and the colleagues you have inspired.

We salute you,

**Armon Perry** 



For our work in Kentucky, we received a "Superman Cape".



### **Kudos**

We are proud and excited to be recognized by the Office of Family Assistance (OFA) as one of the high-performing Fatherhood Programs in the United States. This is quite the accomplishment in such a rural area as Eastern Kentucky. OFA sent a crew to our Morgan County central office to interview and film clients and staff. Clips will be featured at the August 2022 bi-annual conference in Washington, D.C.





#### Team work

We could not do this important work without everyone on our team that consists of mangers, facilitators, job coaches, case managers, and data administrators. It has been an exhausting year with many in need and many to serve. Gateway always strives to be exceptional, and you cannot have an exceptional program without exceptional people.

#### **Funding**

Healthy relationships and healthy families lead to healthy communities. Funding for these projects were provided by the United State Department of Health and Human Services, Administration for Children and Families, Grant Numbers: 90ZB0013 and 90ZJ0012.

### **NEWS FROM FATHERHOOD & HEALTHY MARRIAGE**



Billy Estes is one of our superstar students. After completing the Fatherhood Program while in recovery, he set a goal for himself to get more education and a job. Congratulations to Billy for completing his training and becoming a peer support specialist at Edgewater Recovery Center in Morehead. Billy is one of many clients who are succeeding as they move forward and give back to those in need.



Billy Estes

### Responsible Fatherhood/FIRE- Fatherhood

Family-focused, Interconnected, Resilient, and Essential

The FIRE Program serves fathers and father figures ages 18 and older who are incarcerated or participating in a substance abuse recovery program in the 14 counties of: Bath, Boyd, Carter, Clark, Elliott, Estill, Greenup, Lawrence, Madison, Menifee, Montgomery, Morgan, Powell, and Rowan.

### <u>Healthy Marriage and Responsible Fatherhood</u> (HMRF)

#### Year 2

Our Healthy Marriage and Responsible Fatherhood teams are off and running again. Each year we are given enrollment targets and once again we have achieved over 100%. We have served almost 1000 participants in the last 12 months. We couldn't succeed without partners. Thank you to Kentucky River Foothills and the University of Kentucky. It is truly a collaborative effort to successfully serve our clients. Gateway is proud to be part of this community-based effort to promote strong, healthy family formation and maintenance, responsible fatherhood and parenting, and economic stability.

### Healthy Marriage / LifeElevated

Our Healthy Marriage Program has a new name – "LifeElevated". Gateway was chosen to be part of a rapid cycle learning evaluation project— "Strengthening the Implementation of Marriage and Relationship Program (SIMR)." The purpose of this project was to support our team in marketing, building partnerships, and recruiting. With the SIMR team's expertise and guidance, we were able to "re-create" our program to be more market ready and client focused. This includes highlighting all of the community education that is included in the curriculum. LifeElevated is able to serve any client ages 18 and older. We are also able to provide this program to those who are re-entering the community from addiction recovery. A strong sense of self, strong relationships, and positive parenting are key to building strong families, which in turn build strong communities. This program is offered in-person and virtually.

"No man stands taller than when he stoops to help a child."

~Abraham Lincoln

### TENANT BASED RENTAL ASSISTANCE (TBRA)

TBRA is rental assistance funded through the Kentucky Housing Corporation. It is one of the most needed services in Eastern Kentucky. The state of Kentucky tracks the rate of homelessness in a coordinated effort to use as many funding resources as available to help as many as possible. Currently in Kentucky the rate is 14% and Kentucky ranks 24<sup>th</sup> in the U.S.

According to the United State's Interagency Council on Homelessness, as of January 2020, Kentucky had an estimated:

- 4,011 individuals experienced homelessness
- Of that Total, 277 were family households
- 399 were Veterans
- 221 were unaccompanied young adults (ages 18-24)
- 666 were individuals experiencing chronic homelessness

Public school data reported to the U.S. Department of Education during the 2018-2019 school year shows that an estimated:

- 24,177 public school students experienced homelessness
- Of that total, 2,664 students were unsheltered
- 2,518 were in shelters
- 966 were in hotels/motels
- 18,029 were doubled up

Assistance is available to families who have a household income of less than 60% of the area median income. Preference is given to those who are homeless, disabled, elderly, families with small children, Veterans, and those experiencing domestic violence. In the last 12 months. Gateway has helped 68 families obtain or maintain stable housing.



Tally Peck
Housing Coordinator

Equal Opportunity Housing / Equal Opportunity Employer

Gateway Community Action ensures fair and equal housing opportunities and employment to all persons. Discrimination is prohibited on the basis of race, color, religion, gender, gender identify, sexual orientation, marital status, lawful source of income, familial status, national origin, ancestry, age or mental or physical disability.

### **Family Back On Track**

Robin's family was in need in Montgomery County, and Gateway was able to help. Due to health issues and subsequent financial hardships, Robin was no longer able to afford her rent payments. With the help of TBRA, Robin was able to pay her rent and utilities for 12 + months. Now Robin, her brother, and her granddaughter are able to rest easier knowing they have stable housing and can focus their attention on other areas of need, such as Robin getting well.

"TBRA is a Godsend. I was so sick and worried about how to face my medical problems, and then overwhelmed and scared by the thought of losing my home. There are so many in need. Kentucky needs more programs like this one. "—Robin C.



Robin C. and her granddaughter Pandora

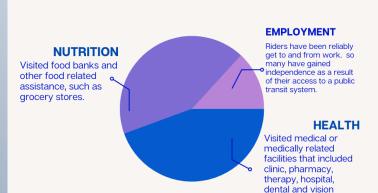
### **MOCO TRANSIT**

Can you believe that MOCO Transit is turning 2!

Service this year has almost tripled from last year. We now have three vehicles and two drivers and have added service times on Tuesdays and Thursdays. Our driver picks up riders at one location (most often at the rider's home), takes them wherever they want to go in Montgomery County, and then brings them back. And this service is just \$1 each time the passenger boards the bus. We offer multi-tickets which are 12 tickets for \$10. We also have donated tickets from local agencies to use for anyone who is unable to afford the fare. In addition, we offer free rides for substance abuse program participants and for COVID vaccines.



### **COMMUNITY LOCATIONS**



One of our regular riders is Mike B. Mike is legally blind and every day of the school year we transport him and his dog Tommy to Montgomery County High School where he works at the front desk. "MOCO Transit has been invaluable to me for getting to and from work in a timely manner. It gives me independence." Our drivers love seeing Mike and Tommy, and Tommy always enjoys the ride.

offices

The most visited community locations are Walmart, Kroger local banks, and medical offices (doctor, pharmacy, therapy, vision, and dental). This service has realized many positive community outcomes.



Mike B. and his dog Tommy.



The grant funding received from the Kentucky Department of Transportation only covers 50% of operational costs. The other 50% has to be matched by other sources such as donations. Once again, the City of Mt. Sterling, City of Jeffersonville, City of Camargo, Montgomery County Fiscal Court, local banks, businesses, agencies, community groups, and local residents have stepped up to provide the match we need.

We are so proud to be part of a county that strives to serve their citizens well. We look forward to what year 3 brings!

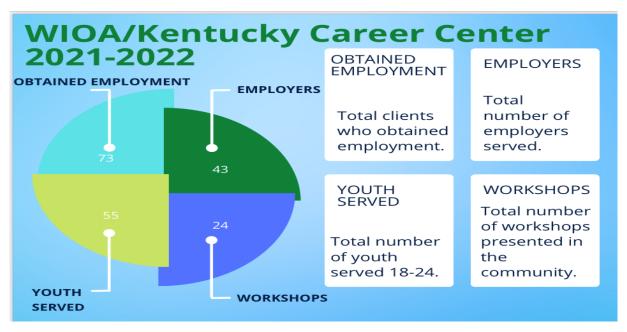
Scotty Back, MOCO Transit Coordinator

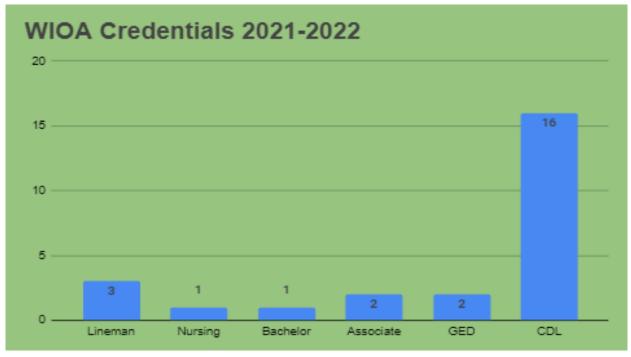
### **Kentucky Career Center JobSight / WIOA**



The Kentucky Career Center JobSight had another fantastic year assisting Menifee and Morgan County residents in meeting their short and long term goals. We are dedicated to helping jobseekers and employers with their workforce needs.

We provide paid training, work experience for youth participants, help with unemployment needs, work from home opportunities, and employer services, all for **FREE**! Funded by the Eastern Kentucky Concentrated Employment Program, Inc. (EKCEP) we administer the Workforce Innovation and Opportunity Act (WIOA) programs in Menifee and Morgan Counties and also manage the Kentucky Career Center JobSight network of workforce centers, which provide access to more than a dozen programs and services for jobseekers and employers under one roof.





### **Kentucky Career Center JobSight / WIOA Spotlight**

Hello, my name is James Wright. I was unemployed and looking for a way to make a living for my family. I met with Darlene Cantrell at the Kentucky Career Center JobSight in West Liberty. I told her I was interested in obtaining my CDL license. The Career Center assisted me with paying for the tuition to Lake Cumberland CDL Academy in Mt. Sterling. They also helped me with travel to and from class. Without their assistance I would not have been able to obtain my CDL. This has opened up a world of opportunities for me and my family. I am now employed at KAP Masonry and am able to provide for my family. Thank you.





I contacted Kentucky Career Center JobSight around the middle of April. I was looking to find assistance with employment and obtaining my GED. I was immediately assisted with information and a referral to the Adult Education Program in Morgan County. My career advisor explained to me about the Work Experience program and how that worked. I started working on the Work Experience program on 5/2/2022. I worked six hours a day and went over to the Adult Ed and studied for my GED for 2 to 4 hours. I was able to work on my GED and make money at the same time thanks to the Kentucky Career Center JobSight and the Adult Education Center. I obtained my GED on 6/7/2022, thanks to my instructor Verinda Rose. I have continued to work on the work experience program. Realizing my hours are almost up I have decided to further my education by going on to Maysville Community and Technical College to obtain a degree in Automotive Technology. The Kentucky Career Center JobSight office has assisted me with setting up appointments for my FASFA. They have helped me with contact information to admissions and registration. I have continued to work on the work experience program as a custodian at Gateway Community Action in West Liberty. I'd really like to thank them for all of their assistance. Tyler Griffin



kynect is a program of the Kentucky Cabinet for Health and Family Services. Programs covering Qualified Health Plans (QHP) and Advance Premium Tax Credit (APTC) also known as Payment Assistance and Cost-Sharing Reductions to help your family get Health Coverage.

kynect offers Kentucky state benefits for qualified individuals and families. Health coverage assistance includes Medicaid, Kentucky Children's Health Insurance Program (KCHIP) and Qualified Health Plans (QHP's).

Our two kynectors serve all five of Gateway's counties and set up events twice a month in each county to better serve the community and promote available services.

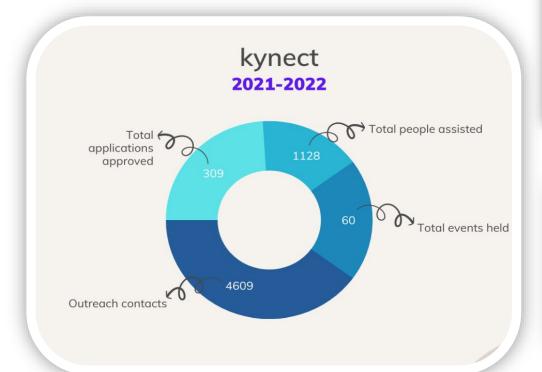
kynect benefits allow you to apply and manage your health, food, household expenses, and child care benefits online. Local help with food, transportation, housing, employment, finances, physical, and mental health are closer than you think. Today's kynect is designed to be your one stop shop for the programs and assistance you need.



Baylee Harris, Valrey Easterling, Wendy Crain-Lawson, Marie Wells, and Darlene Cantrell



Darlene Cantrell and Valrey Easterling





Kim Plank and Jenny Greer



Wendy Crain-Lawson, Marie Wells, Baylee Harris, and Jenny Greer

### **Working Together Toward a Shared Mission!**



















### **Working Together Toward a Shared Mission!**





















# MISSION STATEMENT

Gateway Community Action works closely with community partners, empowering individuals and families in overcoming the causes of poverty through a range of human service programs.

### **Gateway Community Action Agency**



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