

Gateway Community Action Transportation Program Passenger Reasonable Modification Policy

Gateway Community Action Transportation program is committed to complying with all laws that protect qualified individuals with disabilities. When requested, Gateway Community Action Transportation program will enter into a good faith interactive process with passengers to determine whether there is a reasonable modification that would allow passengers with disabilities to access program benefits. Reasonable modifications for any known physical or mental disability will be provided to a qualified individual, provided the requested modification does not create an undue hardship for program or pose a direct threat to the health or safety of others in the workplace and/or to the requesting client.

This policy is neither exhaustive nor exclusive. GCSO is committed to taking all other actions necessary to ensure equal opportunity for persons with disabilities in accordance with the ADA and all other applicable federal, state, and local laws.

Gateway Community Action Transportation Program

Gateway Community Action Transportation program is committed to entering into a good faith interactive process with passengers to determine whether there is a reasonable modification that would allow passengers with disabilities to access program benefits. To request a passenger modification, passengers should contact our dispatch desk at 800-927-1833 x3400 and as for Transit Coordinator, Scotty Back.