



CLIENT EXPECTATIONS:

- Profane language or disrespectful comments will neither be tolerated over the phone, nor on the bus. Use of either may result in termination or refusal of transportation services.

BUS RULES:

- You must comply with Kentucky Seat Belt Laws.
- Firearms, weapons, or hazardous materials of any kind are prohibited on the bus.
- All tobacco related products are prohibited in all transportation vehicles.
- Eating and/or drinking is prohibited in all transportation vehicles, this includes, but is not limited to cigarettes, cigars, vaping and chewable tobacco.
- Only certified service animals and guide dogs are allowed on transportation vehicles.
- Use earphones. Radios and other auditory devices are only permitted with the use of earphones.
- Please put your trash in the proper receptacles.
- Don't vandalize. Vandalism is a crime, which will be punished with a fine or jail sentence. Please report vandalism.
- Do not distract your operator while the bus is in motion.
- Be respectful and considerate of other passengers.
- Do not defecate, urinate, or release bodily fluids on the bus.
- Do not physically or verbally abuse, threaten or attack other passengers or the bus operator.
- Do not board the bus under the influence of alcohol or drugs.
- Do not engage in lewd or offensive conduct or indecent exposure.
- Keep the aisle clear. Do not place anything on the floor that may roll or move when unattended.
- Please remain seated until the bus comes to a complete stop for disembarking.
- All passengers must be fully clothed, including shirts and shoes, and must be worn at all times.
- Keep feet off seats and do not take up more than one seat.
- Moco Transit is not responsible for items left on the bus.

**Moco Transit reserves the right to limit rider's access to a bus if they are not complying with stated rules.*