

2024-2025 Community Needs Assessment Questionnaire

The following questionnaire will only take a few minutes to complete, and it will assist in helping people, meeting the community needs, and providing hope. All information will be kept confidential, and your name is not required on the questionnaire. **THANK YOU FOR YOUR TIME!**

EVERY QUESTION IS TO BE COMPLETED OR THIS QUESTIONNAIRE WILL BE REMOVED FROM THE RESULTING POOL.

Please check the appropriate answer for each question.

Basic Demographic Information

1. What is your role in the community? (Please select the best choice which fits your role when completing this survey)
 - Community Action Client/Low-Income Resident
 - Faith Based Organization Representative (Church/Faith Based groups, clubs, councils, associations, etc.)
 - Private Sector Representative/Community Member (for profit, small business, private citizen, etc.)
 - Community Organization/Partner (local service provider and non-profits)
 - Educational Institution Faculty/Staff (local adult eds, schools, college, and universities)
 - Health Care Agencies (clinics, health departments, etc.)
 - Board Member of Community Action Agency
 - Staff or Volunteer of Community Action Agency
 - Local Politician/Government/Public Sector Representative (non-profit, government regulated, funding sources, etc.)
2. In which county do you live or represent? Bath Menifee Montgomery Morgan Rowan
3. What is your gender? Male Female Transgender Non-binary/non-conforming Prefer not to respond
4. What is your age? Under 18 18-24 25-44 45-54 55-59 60-64 65-74 75+
5. What is your race?
 - American Indian or Alaska Native
 - Asian
 - Black or African American
 - Native Hawaiian and Other Pacific Islander
 - White
 - Multi-race (two or more of the previous)
 - Other
6. What is your ethnicity? Hispanic, Latino or Spanish Origins Not Hispanic, Latino or Spanish Origins
7. What is your education level?
 - Grades 0-8
 - Grades 9-12/Non-Graduate
 - High School Graduate/Equivalency Diploma
 - 12th Grade + Some Post-Secondary
 - 2 or 4 years College Graduate
 - Graduate of Other Post-Secondary School
8. What is your Military Status? Veteran Active Military N/A

9. The following topic areas require that you mark the **three most important areas if concern in your county in each category**. Please take the time to review each carefully before making your decision. As always, we value your input and feedback.

EDUCATION is a problem in this area because: (select 3)

- Lack of affordable transportation to and from school
- Children are not school ready
- Lack of affordable high-quality childcare
- Lack of high school diploma/GED
- Lack of post-secondary education (vocational skills/college education)
- Lack of education resources in the community
- Lack of certificate/degree programs offered locally
- Other concerns (please specify):

EMPLOYMENT is a problem in this area because (select 3)

- Lack of jobs with better pay and benefits
- Lack of skills to obtain jobs
- Lack of affordable transportation to and from job
- Lack of affordable childcare during work hours
- People lack workforce values and readiness skills
- Lack of employment resources in the community
- Lack of affordable adult daycare during work hours
- Lack of jobs for ex-offenders reentering the workforce
- Other concerns (please specify):

INCOME AND ASSET BUILDING is a problem in this area because (select 3)

- Lack of education on how to budget assets
- Lack of free financial counseling resources/services
- Lack of use of Earned Income Tax Credit
- Lack of available mainstream financial resources (banking, etc.)
- Other concerns (please specify):

HEALTH is a concern in this area because (select 3)

- Lack of community focus on preventative Healthcare
- Lack of affordable transportation for health care services, grocery, and/or food pantries.
- Lack of income to pay for adult dental, hearing and/or vision services
- Lack of affordable comprehensive (or primary) health care services
- Lack of health resources in the community
- Lack of nutrition education
- Lack of resources for victims of elderly abuse
- Lack of resources for victims of domestic violence
- Other concerns (please specify):

HOUSING is a problem in this area because (select 3)

- Families need housing they can afford/lack of affordable housing
- Lack of enough subsidized housing
- High cost of rent/utility deposits
- Families need housing repairs that reduce energy cost
- Lack of income based rental housing for disabled and seniors
- Lack of community supports for homeless families
- Lack of available housing for ex-offenders
- Other concerns (please specify):

Please list other agencies/organizations you work with to eliminate/offset areas of concerns:

CIVIC ENGAGEMENT is a problem in this area because (select 3)

- Lack of leadership development for volunteer and civic engagement activities for seniors
- Lack of leadership development for volunteer and civic engagement activities for youth
- Lack of citizenship classes
- Lack of education on how to join neighborhood associations, community boards, advisory groups or similar organizations
- Lack of youth programs/activities
- Other concerns (please specify):

Support Services/Emergency Supports – Mark the three (3) most important services needed in this area.

- Child Support Referrals
- Legal Services
- Youth Programs
- In-home Services
- Meal Programs
- Life Skills (budgeting/bill paying)
- Substance Abuse Resources
- Elderly Services
- Sexual/Emotional/Physical Abuse Services
- Transportation Services
- Disabled Services
- Senior Centers
- Disaster Recovery Services
- Emergency Financial Assistance Services
- Other (please specify):

Based on the items you selected above; please mark the TOP THREE (3) MAIN CATERGORIES you feel are the biggest problems/concerns in your community/county.

OVERALL AREAS OF CONCERN (3)

- Employment
- Education
- Income and Asset Building
- Housing
- Health
- Civic Engagement
- Support Services/Emergency Supports or Services

10. What do you think is the most important reason you or your community needs Community Action? _____

A web-based version of this survey can be found at: <https://www.surveymonkey.com/r/32QCM9X-2024-2025CNA>